Feedback and complaints

We are committed to providing the best possible service to our clients. In the unlikely event, that you have reason to complain about any aspect of our service or staff please contact us using the details below.

Blackfinch Property Management 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ +44 7435 573995 info@bfpropertymanagement.co.uk

We are members of the Property Redress Scheme and abide by their code of practice. Member Number: PRS039708

The Property Redress Scheme

Premiere House 1st Floor Elstree Way Borehamwood WD6 1JH 0333 321 9418

Email: info@theprs.co.uk

If we are unable to resolve your issue, you can contact the Property Redress Scheme for impartial adjudication once our internal complaints procedure has been completed.